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Dear Parents

Friday 25th November 2011

**Feedback from the recent parent and pupils consultation questionnaires
'How are we doing?' Consultation Summer Term 2011**

Thank you very much to parents and pupils who were able to complete and return the feedback forms. The compliments, suggestions and concerns that you have given to us are invaluable in ensuring that we understand your needs and concerns.

A complete set of comments and the actions that will be implemented, as a result of your feedback, has been shared with the school staff, the Senior Leadership Team, the Governing Body and the Parents Forum.

We are all very grateful for you telling us about the things that you feel we are doing well. For example, you have continued to say that you appreciate the support that the staff give to the pupils; the fact that your children are happy to come to school; that the communication is good and that the school environment is happy, friendly and supportive. This positive feedback is extremely reassuring for the school. It is also good to know that you feel that we are approachable if ever there are concerns or issues to be resolved.

The responses you have provided are a pivotal part in all our efforts to ensure continued success at Chetwynd Road Primary School. Your comments give a unique view into how you perceive the school and its actions; information which, in turn, enhances our partnership as we strive to improve the life chances of your child/children.

I have provided responses to the main concerns in these sections as part of the attached analysis. It isn't possible for me to respond to each concern individually so, if you know that you have provided comments that aren't mentioned here and would like to discuss the matter further, please do come and see me so that we can talk it through.

As part of this whole process the children will have the opportunity to see the findings and discuss them as part of a Social Emotional Aspect of Learning (SEAL) lesson.

Thank you once again for participating in this important process.
Yours sincerely

Graeme Robins,
Headteacher

Parent & Pupil Consultation Summer 2011

Outline of Results

46% of those questionnaires given out were returned (compared with 38% in July 2009 and 44% in July 2010)

Overall Pupils' Summary

| | % of returns that 'always' agree with the statements | % of returns that 'always or usually' agree with the statements | % of returns that 'sometimes' agree with the statements | % of returns that 'never' agree with the statements |
|---------|--|---|---|---|
| Overall | 59 (55**48*) | 88 (81**83)* | 12 (13**16*) | 1(0**0*) |

*July 2009 consultation figures in brackets

**July 2010 consultation figures in brackets

Most children said they liked school and felt that they found out new things. They went on to comment that almost all of them felt safe in school. Most children felt that they had to work hard and that the teachers helped them to learn by supporting them when they were stuck.

Whilst improvements have been made in the children's understanding of targets and why they feel they are important these still remain areas of focus together with the value and impact of homework.

Most children felt they were trusted to do things for themselves and most were encouraged to take responsibility for their actions.

Overall Parents' Summary

| % of returns that 'strongly' agree with the statements | % of returns that 'strongly agree or agree' with the statements | % of returns that 'disagree' with the statements | % of returns that 'strongly disagree' with the statements | % of returns who were unable to comment |
|--|---|--|---|---|
| 59 (60**45*) | 97 (97**96*) | 2 (2**3*) | 1 (0**0*) | 2 (1**1*) |

*July 2009 consultation figures in brackets

**July 2010 consultation figures in brackets

All parents said that their children enjoyed school. Almost all felt that their children made good progress as the teaching was good at Chetwynd Road. The same group of parents and carers went on to say that the school was well led and managed, and that pupil behaviour was good.

Almost all felt that communication between school and home was good, with all being confident in knowing who to contact in the school if they had a concern. Most felt that their views, and those of their children, were taken into account and acted upon; very few felt that this was not the case.

All parents felt that their child was safe and well cared for at school.

Despite the fact that most parents now agree that homework is appropriately set this still remains a target for the school in the context of the overwhelmingly positive responses in other areas.

Areas identified for further action

Most of the **children** were always or usually positive in their responses to the questionnaire, though analysis reveals trends that warrant further consideration. A small minority of children felt:-

- ***That the behaviour of some children can distract others from learning*** – Behaviour standards and expectations continue to be high at Chetwynd but a minority of children still express the view that matters could be improved. There has been an improvement in children's perception of behaviour from January 2009 with a large majority of children now feeling that others behave so they can get on with their work, compared with a minority. This, once again has, been an area in which the school can continue to improve on. The School Council are currently leading this priority under the leadership of the Deputy Headteacher and are making positive changes to the areas that concern the children.
- ***That some children are unclear about their targets and why they are important*** – It has been made clear that whilst the large majority of children are aware of their targets and their importance, some may need further clarity. Though there have been improvements, these still remain a focus for the school. To meet this need, in the coming term, staff will be asked, as part of the usual reviewing of targets, to ensure that all children are clear on what they need to do next, to improve.
- ***That children are not always clear about the value of homework and why they should do it*** – The children's perception of the purpose and value of homework has improved over the past year through the hard work of all. A very large majority now feel that the provision of homework improves their understanding and their work at school. Yet there remains a small minority of pupils and parents who feel this is not the case. In light of these comments this matter will remain as a focus with particular attention paid to the degree of consistency in setting, marking and meaning of homework shared between home and school.

These matters and the wider responses gathered from the questionnaire will form the agendas for both School Council and Parents' Forum meetings for the coming year.